

**SULIT**



**BAHAGIAN PEPERIKSAAN DAN PENILAIAN  
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI  
KEMENTERIAN PENGAJIAN TINGGI**

**JABATAN PERDAGANGAN**

**PEPERIKSAAN AKHIR**

**SESI I : 2022 / 2023**

**DPP30023 : INTRODUCTION TO SUPPLY CHAIN MANAGEMENT**

**TARIKH : 13 DISEMBER 2022**

**MASA : 8.30 AM – 10.30 AM (2 JAM)**

---

Kertas ini mengandungi **TIGA (3)** halaman bercetak.

Esei (4 soalan)

Dokumen sokongan yang disertakan : Tiada

---

**JANGAN BUKA KERTAS SOALAN INI SEHINGGA DIARAHKAN**

(CLO yang tertera hanya sebagai rujukan)

**SULIT**

**INSTRUCTION:**

This section consists of **FOUR (4)** essay questions. Answer **ALL** questions.

**QUESTION 1**

CLO1  
C1 a) Describe **FIVE (5)** major management processes in SCOR model. [10 marks]

CLO1  
C1 b) i. Define an order management. [5 marks]

ii. Describe **FOUR (4)** stages of order management. [10 marks]

**QUESTION 2**

CLO1  
C1 a) Describe the meaning of supply management. [5 marks]

CLO1  
C2 b) Categorize the factors that influence make-or-buy decision below:

Factor	Favors Insourcing	Favors Outsourcing

[10 marks]

CLO1  
C2 c) Elaborate the dependent demand in the supply chain management.

[10 marks]

**QUESTION 3**CLO2  
C3

a) Provide the meaning of forecasting.

[5 marks]

b) Write out **FIVE (5)** importance of forecasting.

[10 marks]

c) Write the qualitative forecasting techniques below:

- i. Knowledge and Intuition of the products.
- ii. Market Surveys

[10 marks]

**QUESTION 4**CLO1  
C1a) Identify **FIVE (5)** key activities in the logistics management.

[5 marks]

CLO1  
C2

b) i. Discuss the Just-in-Time (JIT) in the supply chain activities.

[5 marks]

ii. Explain **TWO (2)** advantages of using Just-in-Time (JIT)

[5 marks]

CLO1  
C2

c) Interpret the Halal Logistics and supply chain.

[10 marks]

**SOALAN TAMAT**