

SULIT



**BAHAGIAN PEPERIKSAAN DAN PENILAIAN
JABATAN PENDIDIKAN POLITEKNIK DAN KOLEJ KOMUNITI
KEMENTERIAN PENGAJIAN TINGGI**

JABATAN PERDAGANGAN

PENILAIAN ALTERNATIF

SESI DISEMBER 2020

DPP30023 : INTRODUCTION TO SUPPLY CHAIN MANAGEMENT

NAMA PENYELARAS KURSUS : MAZWINA HANIM BINTI ABU BAKAR

KAEDAH PENILAIAN : ONLINE TEST

**JENIS PENILAIAN : ANEKA PILIHAN (10 SOALAN)
ESEI BERSTRUKTUR (1 SOALAN)**

TARIKH PENILAIAN : 28 JUN 2021

TEMPOH PENILAIAN : 50 MINIT

LARANGAN TERHADAP PLAGIARISM (AKTA 174)

**PELAJAR TIDAK BOLEH MEMPLAGIAT APA-APA IDEA, PENULISAN, DATA
ATAU CIPTAAN ORANG LAIN. PLAGIAT ADALAH SALAH SATU
PENYELEWENGAN AKADEMIK. SEKIRANYA PELAJAR DIBUKTIKAN
MELAKUKAN PLAGIARISM, PENILAIAN BAGI KURSUS BERKENAAN AKAN
DIMANSUHKAN DAN DIBERI GRED F DENGAN NILAI MATA 0.**

**(RUJUK BUKU ARAHAN-ARAHAN PEPERIKSAAN DAN KAEDAH PENILAIAN (Diploma) EDISI 6, JUN 2019,
KLAUSA 17**

SECTION A : 20 MARKS**INSTRUCTION:**

This section consists of **TEN (10)** objective questions. Write your answers in the answer sheet form provided.

- CLO1
C2
1. Choose the right definition of logistics from the following statement:
- A. The flow of things between the inbound and outbound logistics to meet the needs of customers.
 - B. Activities of outflow to meet the needs of companies and customers.
 - C. Activities and management of the flow of things between one point to another in order to meet the needs of companies.
 - D. Activities and management of the flow of things between their point of origin and their final destination in order to meet the needs of companies and customers.
- CLO1
C2
2. The following is the key activities involves in logistics management, **EXCEPT:**
- A. Customer Services
 - B. Demand and Forecasting Planning
 - C. Order Management
 - D. Material Handling and Packaging
- CLO1
C2
3. Choose the right statement about transportation from the choices below.
- A. The physical and non-physical movement or flow of goods.
 - B. Right modes will ensure the availability of goods at customer's place
 - C. The basic modes of transportation are water, rail, motor carrier, air, turbine and pipeline.
 - D. The transportation system only connects suppliers and manufacturers in the supply chain.
- CLO1
C2
4. Just-in-time (JIT) means producing with minimum waste. Which of the following is **NOT** considered as a waste?
- A. Waiting Time
 - B. Inappropriate Processing
 - C. Defects
 - D. Availability of material
- CLO1
C2
5. Which of the statement below best describe about lean logistics in supply chain activities?
- A. manufacturers produce products as they are ordered.
 - B. manufacturers produce products in advance.
 - C. manufacturers keep high inventories.
 - D. manufacturers produce based on forecasted demand.

- CLO1
C2
6. Among the following choices, select a statement that is **NOT** associated with halal logistics.
- A. An act driven by the halal industry to ensure halal integrity from the sources, to end users and also for export markets.
 - B. It involves managing the material flow and information material flow throughout the supply chain in accordance with the halal standards.
 - C. Process of managing the procurement, movement, storage and handling of materials, parts livestock and semi-finished inventory both food and non-food through the organization and the supply chain in compliance with the general principles of Shariah Law.
 - D. It only involves managing the material flow throughout the supply chain in line with the halal standards.
- CLO1
C2
7. According to Shariah law in Malaysia, the requirement of halal logistics is as below, **EXCEPT**:
- A. Transportation
 - B. Warehousing
 - C. Procurement
 - D. Retailing
- CLO1
C2
8. The following is the right statement that relate to ecommerce, **EXCEPT**:
- A. eCommerce refers to the use of computer to conduct business
 - B. eCommerce conduct business via electronic transfer data and documents.
 - C. eCommerce refers to the use of computer and telecommunications technologies to conduct business via electronic transfer data and documents.
 - D. eCommerce connects only suppliers and manufacturers in the whole supply chain.
- CLO1
C2
9. The influence of ecommerce towards supply chain management are as follows, **EXCEPT**:
- A. Maximizing lead time
 - B. Helps in cost reduction
 - C. Impact the demand patterns
 - D. Enhance customer services
- CLO1
C2
10. Choose the **FALSE** statement about green logistics.
- A. An increase in green logistics activities will eventually increase environment degradation.
 - B. Green logistics is one way to sustain supply chain.
 - C. Green logistics aims in minimizing the environmental impact on transportation, warehousing and other logistic activities.
 - D. Green logistics also referred as Eco-Logistics.

SECTION B : 25 MARKS**INSTRUCTION:**

This section consists of **ONE (1)** structured question. Answer **ALL** questions.

QUESTION 1

You are hired into Start Up Ltd. that focuses on producing sport shoes. As a newly hired product development consultant, you discovered that your company is not doing proper forecasting activities and results in poor sales performance. The company did one year production forecasting and 100% rely on it, which is wrong according to the Laws of Forecasting.

CLO2
C3

(a) As a newly hired product development consultant, show your justification based on the Laws of Forecasting that are related to the following conditions:

a. Forecast is always wrong

[5 marks]

b. Short term forecasting more reliable

[5 marks]

(b) As a consultant, write **THREE (3)** consequences when your company fails to do proper forecasting for their business operations.

[15 marks]

SOALAN TAMAT